# Quality development in Youth Work

"Effectiveness Dialog in NRW"

Cascais

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### WHY

### **JWG**

- Control –und Intervention Rights
- Children and adolescents objects of public concern

### **KJHG**

- Offer and Benefit Law
- Children and adolescents are subjects with claims against the state

### Legal Framework

## Milestone in quality development in youth work (Child and Youth Services Act)

- Young people should be provided with the youth work services necessary to promote their development.
- They should build on the interests of young people and be co-determined and shaped by them, empower them to selfdetermination and encourage and lead to social responsibility and social commitment.
- Legal obligation for youth welfare planning

## Effectiveness Dialog ...Aims

For the technical reflection of the promotion, an effectiveness dialogue is introduced in the year 1999.

He should aim for

- To check the effective use of the funds
- Suggestions for changes and further developments
- Conditions for the financial support of the country

### **Activities**

#### Youth Work

- Activities for young people, mainly in the form of leisure time provision
- Outreach youth work

### **Quality standards**

- Participation of young people
- Gender accessible
- Inclusion

### **Key Performance Indicator**

#### **Structural Data:**

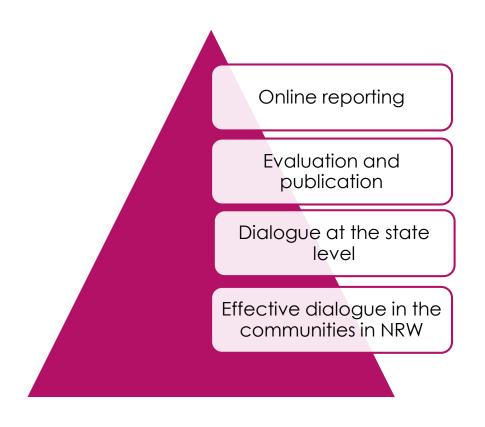
- Workforce
- Qualification
- Volume of employment
- Cooperation with schools
- Target groups
- Offer times

## **Key Performance Indicator**

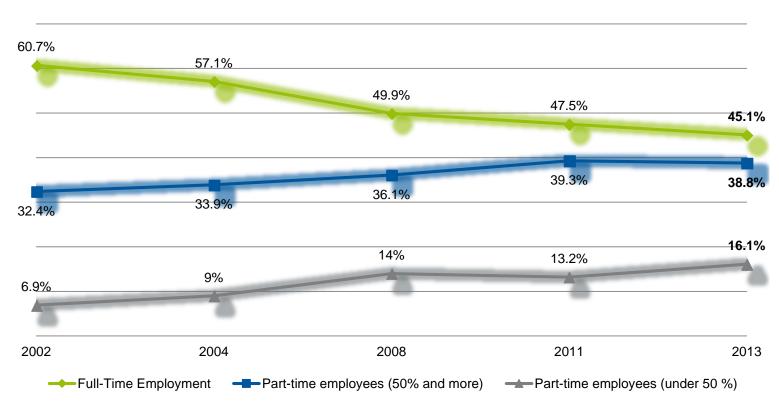
#### **Financial Data**

- Promotion of land and municipalities
- Own funds of voluntary organisations
- Differentiation by size

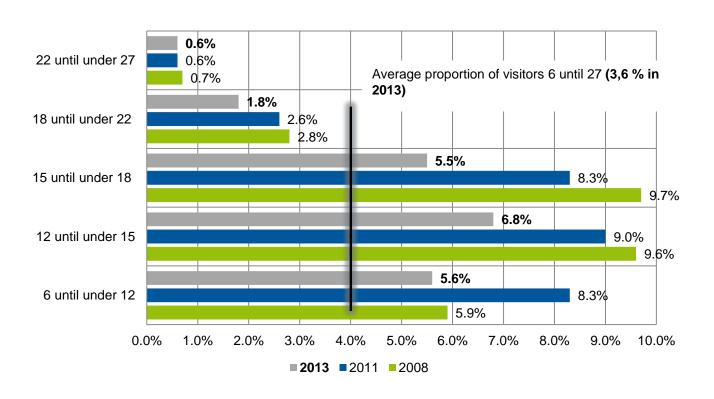
## Effectiveness Dialog in NRW ...Construction



## Social worker employement structure



### Use of the offers

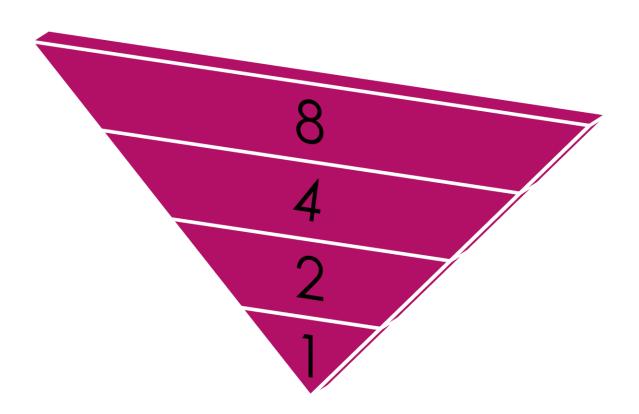


### Finance per youth inhabitant



## Invitation to the dialog

### **Ascending method**



### **Questions:**

- What distinguishes "GOOD" Youth Work?
- Which criteria are important for the quality of Youth work?
- What is the goal, are the goals for quality development in Youth Work?

## Example of local practise

### City Nettetal(41.736 population)

reporting

- 14 fields of action
- Indicators: impact targets; success factors; methods and achieved target groups

Evaluation

• Evaluation by youth office

Structured Dialog

• Engine for further development and professional reflection

Youth service comittee

reporting

### outlook

### Adaption to the statistics of BRD

www.kjfp.web.nrw.de; funding Controlling



### New indicators

Diversity, Age Groups,
Adaption to study Conclusions



Slim reporting in the communities

## Have no fear of perfectionyou'll never reach it.

Salvador Dali

#### Martina Leshwange

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- Social worker
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Expert Advice in Land Youth Office

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